

Innovative Igloo Ltd - Terms and Conditions

Last Updated: 08/12/23

Information about us:

We are registered in England and Wales under company number 11872010 and our registered office is Grosvenor House, 11 St.Paul's Square, Birmingham B3 1RB.

Acceptance of Terms:

By accessing or using the services provided by Innovative Igloo Ltd, you agree to be bound by these Terms and Conditions. If you do not agree to these terms, please refrain from using our services.

Services:

Innovative Igloo Ltd offers printing and digital marketing services. The details of the services, including pricing and specifications, are outlined on our website and in specific agreements with clients.

Artwork and Proofs:

- ▶ Prior to producing the product(s), we provide an electronic proof of the product(s) for your approval. It is your responsibility to approve these proofs. Once you have given your approval, the product(s) cannot be altered or cancelled. Innovative Igloo shall not be held liable for any errors in the proof discovered by you at a later stage.
- ▶ Any files supplied for our printing services must be in PDF, high resolution JPeg or Vector format. Your job will undergo a file check to ensure we are able to print your file. The job colours and specification must be checked before submitting the files to us for print, as we cannot be held liable if there is a discrepancy in the colours or expected outcome.
- ▶ For any additional work required due to unclear or illegible copy supplied by a customer, we reserve the right to impose additional charges based on the time to correct any errors or recreate any job.
- ▶ Additional charges will apply for any extra proofs needed due to alterations requested by the customer. In cases where style, type, or layout is left to Innovative Igloo's discretion, subsequent changes required by the customer shall incur additional charges on the time taken to correct any artwork.
- ▶ These terms and conditions do not affect your statutory rights.

Client Responsibilities:

Clients are responsible for providing accurate and complete information for the fulfilment of services. Failure to do so may result in delays or incomplete deliverables.

Payments:

Payment terms and methods are specified in our invoices and agreements. Failure to make timely payments may result in the suspension of services.

Intellectual Property:

All intellectual property rights related to the services provided, including but not limited to designs, content, and marketing materials, belong to Innovative Igloo Ltd unless otherwise agreed upon in writing.

**Confidentiality:**

Both parties agree to keep confidential any proprietary or sensitive information disclosed during the course of the engagement.

Limitation of Liability:

Innovative Igloo Ltd is not liable for any indirect, incidental, special, or consequential damages arising out of or in connection with our services.

Termination:

Either party may terminate services with written notice. Termination terms and conditions are outlined in specific agreements.

Governing Law:

These Terms and Conditions are governed by and construed in accordance with the laws of [Jurisdiction]. Any disputes arising out of or in connection with these terms shall be resolved through arbitration or in the courts of [Jurisdiction].

Changes to Terms:

Innovative Igloo Ltd reserves the right to update or modify these Terms and Conditions at any time. Clients will be notified of any changes, and continued use of our services constitutes acceptance of the modified terms.

Contact Information:

For any questions or concerns regarding these Terms and Conditions, please contact us at info@innovativeigloo.com.

Effective Date:08/12/23

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